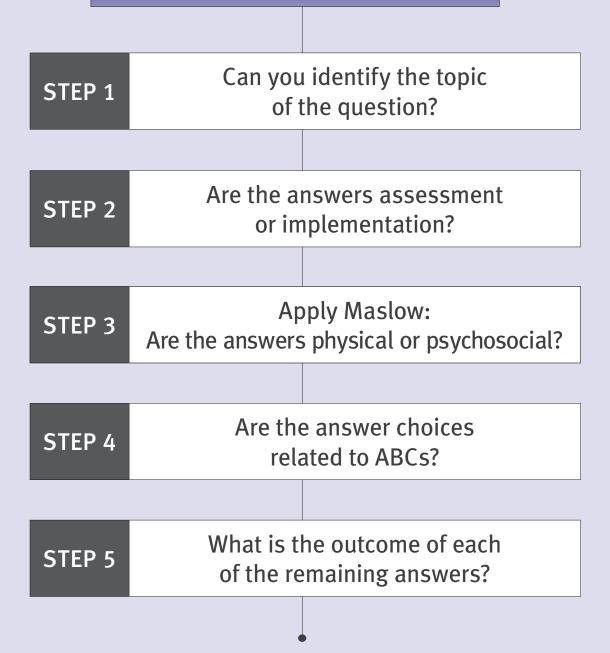


KAPLAN'S RN DECISION TREE



ASK YOURSELF:

"If I could do only one thing and then leave, what would I do?"



Who Do You See First?

CONSIDER:

Unstable vs. Stable

Unexpected vs. Expected

ABCs

Acute vs. Chronic

Actual vs. Potential



Common NCLEX Traps

Do not ask	"Why?"
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Do not leave the client.

Do not persuade the client.

Do not say, "Don't worry!"

Do not pass the buck.

Do not read into the question.

Do not 'do nothing.'



Therapeutic Communication Tips

DO:

Do respond to feeling tone.

Do provide information.

Do focus on the client.

Do use silence.

Do use presence.

DO NOT:

Do not ask 'why' questions.

Do not ask 'yes/no' questions, except in the case of possible self-harm.

Do not focus on the nurse.

Do not explore.

Do not say, "Don't worry!"



Rules for Delegation

RN ASSIGNMENT

Cannot delegate assessment, teaching, or nursing judgment

LPN/LVN ASSIGNMENT

Assign stable clients with expected outcomes

UAP ASSIGNMENT

Delegate standard, unchanging procedures

Five Rights of Delegation

RIGHT TASK

(scope of practice, stable client)

RIGHT CIRCUMSTANCES

(workload)

RIGHT PERSON

(scope of practice)

RIGHT COMMUNICATION

(specific task to be performed, expected results, follow-up communication)

RIGHT SUPERVISION

(clear directions, intervene if necessary)